



PLACER COUNTY
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EDWARD N. BONNER
SHERIFF-CORONER-MARSHAL

DEVON BELL
UNDERSHERIFF

To: The Honorable Board of Supervisors
From: Edward N. Bonner, Sheriff-Coroner-Marshall
Date: April 5, 2011
Subject: National Public Safety Telecommunicator's Week

Action Requested

Adopt a Proclamation declaring April 10-16, 2011, as National Public Safety Telecommunicator's Week in Placer County.

Background

In 1991, the United States Congress proclaimed that the second week in April be designated as National Public Safety Telecommunicator's Week. National Public Safety Telecommunicator's Week is celebrated in honor of the many men and women whose diligence and professionalism keep the residents and visitors of Placer County safe. The Public Safety Dispatchers of the Placer County Sheriff's Office perform their duties and tasks in a dedicated, diligent and loyal manner while enduring the stresses of shift work, long and irregular hours. They are often the first point of contact for citizens in distress. In recognition of their dedication and professionalism we would like to honor them during this week long celebration.

Fiscal Impact

There is no impact to the County General Fund.

**A PROCLAMATION BY THE PLACER COUNTY BOARD OF SUPERVISORS
PROCLAIMING THE WEEK OF APRIL 10-16, 2011, AS NATIONAL PUBLIC
SAFETY TELECOMMUNICATOR'S WEEK.**

WHEREAS, When an emergency occurs the prompt response of public safety personnel is critical to the protection of life and preservation of property; and

WHEREAS, Public Safety Dispatchers are the first and one of the most critical contacts our citizens have with emergency services; and

WHEREAS, Public Safety Dispatchers are a vital link for our law enforcement officers and firefighters by monitoring their activities by radio and providing them with information; and

WHEREAS, Public Safety Dispatchers of the Placer County Sheriff's Office perform their duties and tasks in a dedicated, diligent and loyal manner while enduring the stresses of shift work and long and irregular hours; and

WHEREAS, Each dispatcher has exhibited compassion, empathy, and professionalism while providing the highest level of customer service during the performance of their job.

WHEREAS, In 2010, Placer County Sheriff's Office dispatchers answered 94% of incoming 911 calls within 10 seconds, exceeding the State standard of 90%; and

WHEREAS, In 1991, the United States Congress proclaimed that the second week in April is designated as National Public Safety Telecommunicators Week; and

NOW, THEREFORE BE IT PROCLAIMED THAT the Placer County Board of Supervisors does hereby declare the week of April 10 through 16, 2011 to be National Public Safety Telecommunicators Week in Placer County, in honor of the men and women whose diligence and professionalism keep our residents and visitors safe.